

RED WING XI VOLUNTEER GENERAL INFORMATION

Interested in Volunteering for Red Wing XI? Please read the following information completely to fully understand the opportunities and commitments of being a festival volunteer.

12 hours* Volunteering = 3-day General Admission + complimentary parking + Red Wing XI Volunteer t-shirt + admiration and appreciation!

- Volunteer shifts are approximately 4 hours/day over 3 days. *Occasionally shifts may run slightly over the assigned 4 hours, depending on the immediate needs of the festival. *If you would like to work two shifts in a day, and/or are available to work pre- or post-festival, please indicate this preference on your application.*
 - **Volunteer application has two steps: Step #1 - Submit an application; Step #2 - Pay the volunteer deposit.** You are not confirmed to volunteer until the Volunteer Coordinator emails your confirmation/approval (generally, within two weeks of receiving both your application *and* deposit). Details on deposit below.
 - Please bring your ID with you to check-in as a Volunteer.
 - *Volunteers must be at least 18 years of age.*
 - Lest you be tempted, **CONSUMING ALCOHOL IS NOT ALLOWED** during volunteer shifts. Violation of this policy will have you expelled from the festival and ineligible to volunteer in the future.
 - Complimentary parking passes will be provided for all confirmed volunteers in 2024.
 - **Camping is not provided for volunteers.** Volunteers will need to arrange lodging or purchase a camping pass in advance. Please note, onsite camping sells quickly. Be sure to purchase early if this is your plan.
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VOLUNTEER CREW OPPORTUNITIES :: Please indicate which crew you would like to volunteer with on your application. We will *try* to assign you to a crew of your choosing, though these will be assigned based on need, and in the order that we receive your application *and* deposit.

- **Set-Up and Tear-down Crew:** *Wed, June 19 and Thurs, June 20 (4 to 8-hour shift), and/or Mon, June 24 (4-hour shift)* -- Help set up the festival site and then break down after the event. We'll need some strong hands for this crew. Lifting up to 50 lbs may be necessary. *Volunteers are also needed on Thursday for set up in almost every other area listed below and are generally 8 hours, covering 2 of 3 volunteer shifts.*
- **Parking Crew:** Help direct cars to their parking spots. *This is an area of particular need, so if you really want to help out, this is the crew for you!* Must be able to stand for the duration of shift.
- **Camping Area Crew:** Help to check-in campers and direct traffic throughout the festival grounds.
- **Merch Shack Crew:** Help sell Red Wing festival and musician merchandise.
- **Ticket Booth Crew:** Greet patrons as they arrive, scanning and selling tickets, checking confirmation numbers, securing wristbands, answering questions and directing people onto the festival grounds.
- **Green Team (Trash & Recycling Crew):** Help keep our festival grounds clean! This job consists of picking up trash cans & recycle bins, emptying them, and moving trash/recycling to another location. Also, picking up trash seen anywhere on the grounds. A few Green Team volunteers may be riding bikes with trailers to move trash/recycling to the collection points. Please indicate if you would love to ride the bike.

- **Vendor Crew:** Interact with vendors and their staff and oversee vendor parking and/or food storage.
 - **Volunteer Tent Crew:** Help check-in other volunteers and make sure they are oriented with festival grounds and know their responsibilities for the weekend. May be asked to help with other admin tasks as needed. Know Google Sheets? We'd love your help. If not, we'd still love your help.
 - **Golf Cart Shuttle Drivers:** *Must be age 21 or over with a clean driving record.* This crew will be responsible for shuttling patrons. Experience required.
 - **Helping Hands Crew:** Things come up! This crew pretty much provides support to any of the above crews as needed, and are available to respond to issues that arise and may need additional help.
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DEPOSIT :: A **\$50 refundable Volunteer Deposit** must be paid BEFORE you are confirmed to volunteer.

This festival depends on you! Since your volunteer exchange includes a 3-day General Admission ticket, we really need you to show up and fulfill each of your three shifts. Therefore, each volunteer must provide a \$50 deposit in advance, to be returned following the festival and after the completion of three assigned shifts. This helps us make sure that everyone honors their volunteer commitment and that the festival runs smoothly.

Paying your Deposit: Pay your \$50 refundable deposit by going to our [ticket page](#), selecting the "Volunteer Deposit" ticket and completing the purchase. You will receive an email within 2 weeks of receiving both your application and deposit, confirming your volunteer acceptance.

All deposits are due by June 7, 2024. The earlier you submit your deposit *and* application, the more likely you are to be assigned to an area of your choosing. We will fill volunteer spots in the order of the date received. *If you sign up to volunteer after June 7, we will still be accepting volunteer applications, but you will need to pay the deposit immediately to be assigned shifts.*

If you have questions about the deposit requirement, please email us at volunteer@redwingroots.com. Although we cannot use an already purchased ticket as a volunteer deposit, we may be able to issue a refund for a purchased ticket if you want to volunteer.

Deposits will be refunded within 14 days following the event for all volunteers that have successfully fulfilled their assigned volunteer shifts.

WHAT TO EXPECT :: Once you have submitted an application *and* paid your deposit, you will receive a confirmation email (within 14 days of paying your deposit). Confirmed volunteers will begin receiving shift assignments on June 11, 2024.

Once you have been confirmed as a volunteer, you are responsible for showing up to fulfill your shifts. By honoring your volunteer commitment completely, you ensure that your deposit is refunded within 14 days after the festival. If you miss even one of your three volunteer shifts, you will not receive your deposit back. *Be sure to completely fulfill your volunteer commitment.*

CANCELING :: If you must cancel, you need to do so by Friday, June 14, 2024 to get your deposit refunded. If there is an emergency during the festival and you have to leave the festival without having completed your shifts, make sure the Volunteer Coordinator is aware of the situation; otherwise we will keep your deposit.